



USA Customer Return for Repair Form

(Return this form with defective part)

Toll Free: 866-737-2244 Local: 630-216-5000 FAX: 630-216-5060

General Information – PLEASE FILL IN ALL INFORMATION

Name / Company: _____ Date: _____

Contact: _____ Phone #: _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

FAX _____ Email: _____

P.O. or Tracking #: _____ Contact (if quoted): _____

Need Part Back Quickly – Expedite Repair Service Available for 24-48 hour in-house turnaround time – \$50 additional charge plus \$35 overnight shipping. Circle YES

This is an additional \$85 charge beyond the quoted price and is not available on international orders. Overnight shipping (M-F delivery only) is included with expedited orders.

Information for Defective Part

Part #: _____ Quoted Price: _____

Brand/Model #: _____

Describe Problem: _____

If part received is different from part/price listed, we will contact you prior to repair.

Shipping and Other Information

CoreCentric Solutions, Inc. ships UPS Ground/UPS 3 Day Select or FedEx Ground for US shipments. *International customers must use our International RFR form..* The standard shipping and handling fee for US domestic shipments is \$11.99. Hawaii, Alaska and Puerto Rico standard shipping is \$35. Our Terms and Conditions can be found at "www.corecentricsolutions.com." Declared value of your part at point of shipping may not exceed \$300, the cost of the repair only. See below:

Freight Value Protection: (\$300 max value) CIRCLE COVERAGE	\$5 for \$100	\$8 for \$200	\$10 for \$300
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Special Shipping Instructions (Extra Cost): (Next day, etc).

Payment Method: (Credit Card)

PLEASE NOTE: PAYMENT REQUIRED BEFORE SERVICE BEGINS.

Credit Card: (Circle One) Visa MC Amex Discover

Credit Card #: _____ Expiration Date: _____

Cardholder's Name: _____

Total Cost: (Part + Ship/Hndl + Freight Value Protection) \$ _____

I have read and agree to all terms and conditions above.

Cardholder Signature: _____

In the event the original part is not repairable, or we are experiencing component shortages or delays, or on long delays due to service backlog; CoreCentric Solutions, Inc. reserves the right to replace the original part sent in for repair with an alternative part, meeting the same form, fit and function of the original part.

✂ Use the label below to return your part to CoreCentric Solutions, Inc. for repair.

CoreCentric Solutions, Inc.

**Attn: RFR Dept.
191 E. North Avenue,
Drop 1
Carol Stream IL 60188**